



THE JAMAICA CUSTOMS AGENCY

Mobile Application – Security Management

Information Services Unit

Security Configuration

Security Configuration enables the user to update their password, enable or disable biometric and two factor authentication and request for their account to be suspended.

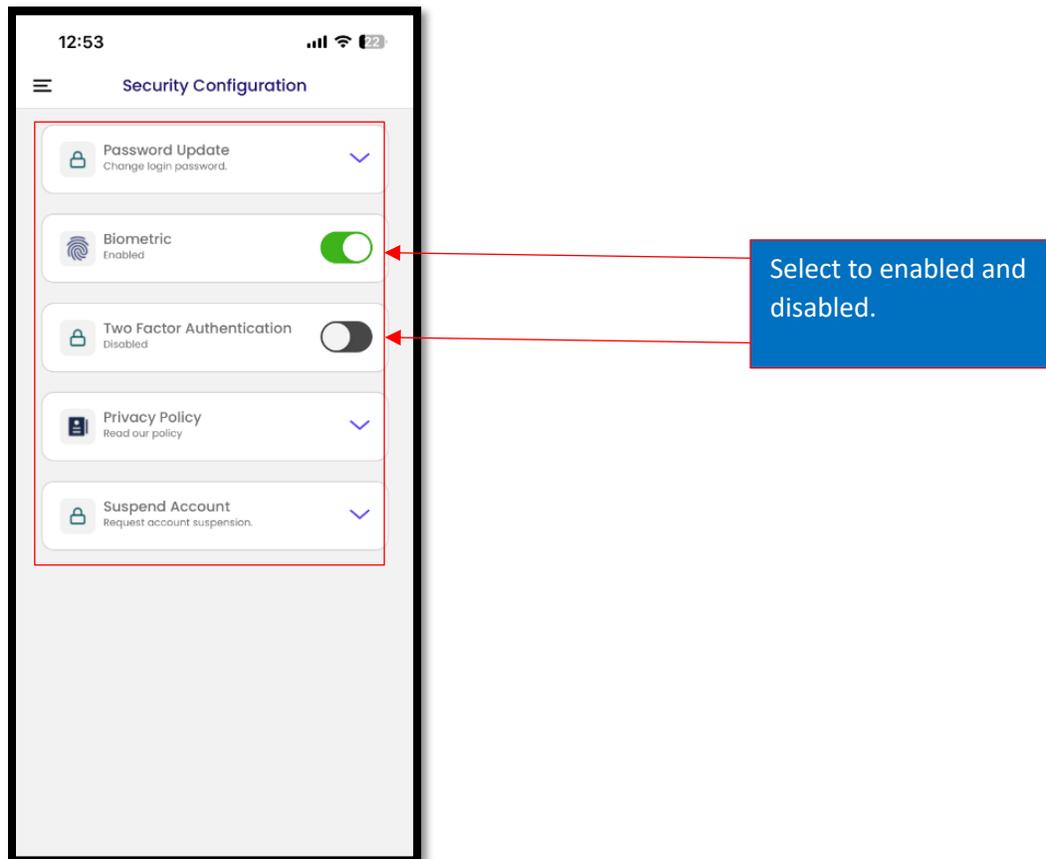


Figure 10.0 Security Configuration

Password Update

- Select the up-arrow to open Text Boxes.
- Enter New Password and re-enter Confirm Password for confirmation.
- Select save.



Figure 11.0 Password Update

Suspend Account

- Select the up-arrow to open Text Box.
- Add comments if necessary.
- Tick, I agree to suspend this account.
- Click Submit for Review

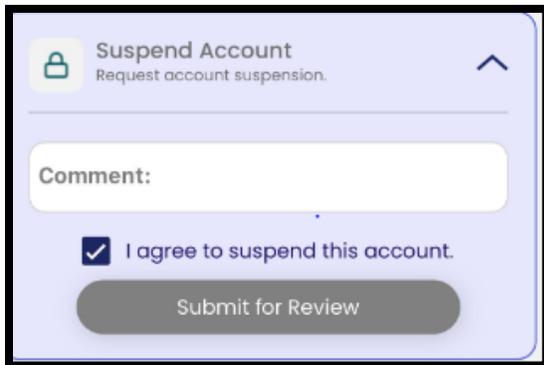


Figure 12.0 Suspending an Account

N.B The information will be sent to ICT Customer Service for revision.