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# JAMAICA CUSTOMS AGENCY

MOBILE APPLICATION – TRACK AND TRACE

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The Track and Trace feature allows the user to track the status of a paid declaration, displaying the lane assigned, Customs Processing Unit and Other Government Agency declaration assessments. The user searches using the Customs Office, Registration Year, Commercial Reference,, and Declarant/Importer TRN.

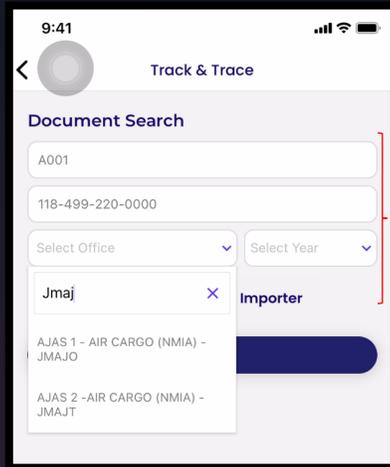
- Click on the Track and Trace icon.
- In the document search fields, enter the declaration information (commercial reference, Tax Registration number, office, and the year)
- Then check the box either a **Declarant** or **Importer to indicate the designation of the TRN supplied.**
- And select search. See figure 1.0.

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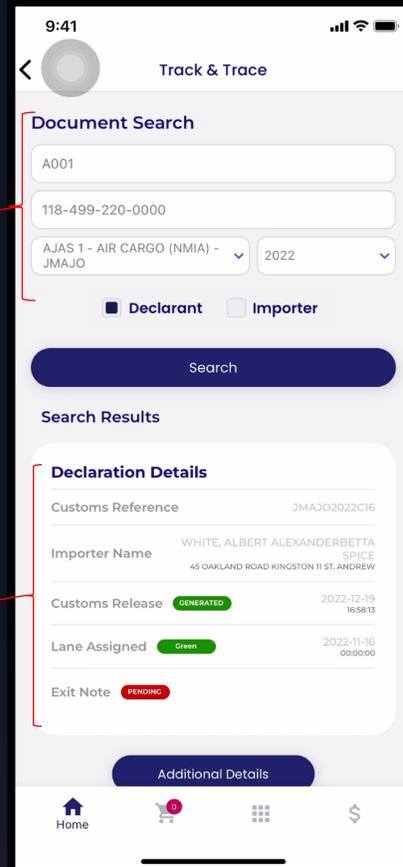


Input information in the document search fields.

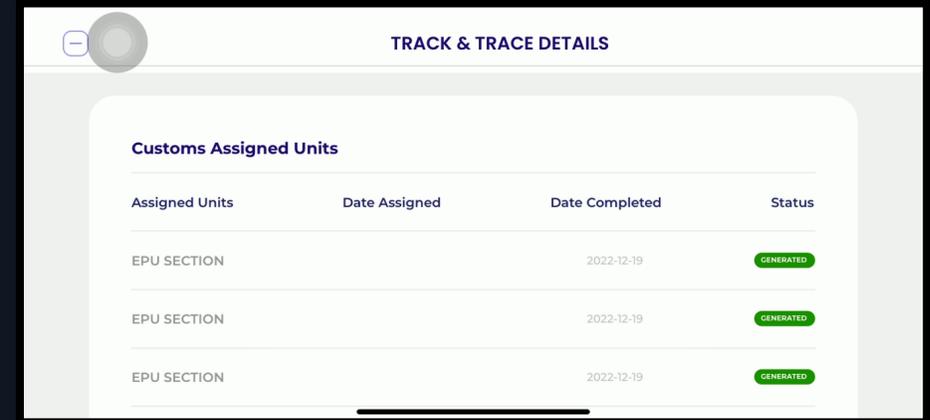
Step 1

The search result being displayed, shows the declaration details and statuses.

“Additional details” gives the customs Assigned Units and the completed dates and status of the declaration.



Step 2

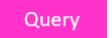


This Additional Details provide the user with the Customs Assigned Unit Additional Details provide the user with the Customs Assigned Units, the date when it was assigned, the date completed and the statuses.

Additional Unit Additional, the date when it was assigned, the date completed and the statuses.

Step 3

# Track and Trace Details

Status	Definition	Image
<b>Generated</b>	The declaration has been submitted and the proper officer has completed their examinations, and the items are ready to be released.	
<b>Pending</b>	The declaration is not yet resolved, but waits for approval, results, or decision.	
<b>Approve</b>	The declaration changed status to satisfactory or in agreement.	
<b>Cancelled</b>	The declaration has been revoked.	
<b>Colour Lanes</b>	Red – Physical and Documentary Inspection	
	Yellow – Documentary Review	
	Green – Release	
	Blue- Post Clearance Review	
<b>Query Lane</b>	Declaration is routed to query if the proper officer has any discrepancies related to the eSAD.	
<b>Response Lane</b>	The declarant had accessed and resubmitted the Query Declaration to the customs system.	